

## SPONSORING ORGANIZATIONS

Arizona Department of Health Services



The **National Laboratory Training Network (NLTN)** is a training system sponsored by the Association of Public Health Laboratories (APHL) and the Centers for Disease Control and Prevention (CDC).

## CONTINUING EDUCATION

Continuing education credits will be offered for laboratorians based on 4.0 hours of instruction.

## SPECIAL NEEDS

In compliance with Americans with Disabilities Act, individuals needing special accommodations should notify the NLTN Western Office (303-692-3283) at least two weeks prior to the workshop.

---

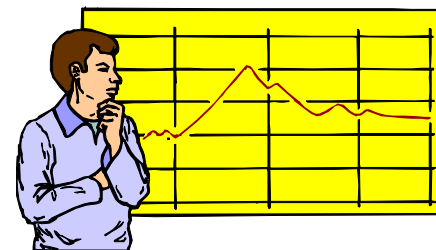
National Laboratory Training Network

*Improving Laboratory Practice of Public Health  
Significance Through Quality Continuing Education*

NLTN 0610

National Laboratory Training Network  
8100 Lowry Blvd.  
Denver, Colorado 80230

# Focus on Quality A Practical QA Program for Your Laboratory



**December 12, 2001**

**Tempe, Arizona  
and**

**December 13, 2001**

**Tucson, Arizona**

sponsored by  
**National Laboratory Training Network  
and  
Arizona Department of Health Services**

## PROGRAM DESCRIPTION

Laboratory quality assurance is an important element in the delivery of quality patient care. This program will help you identify quality assurance monitors which are practical and comply with CLIA regulations. Discussions will stress the importance of monitoring and improving procedure manuals, specimen handling, quality control and proficiency testing. Information shared at this program will assist participants in creating or updating quality assurance plans for their laboratories.

## PROGRAM OBJECTIVES

Following this course, participants should be able to:

- ▶ Create a quality assurance plan for the laboratory
- ▶ Identify the required components of a laboratory procedure manual
- ▶ Describe the contributions of proper specimen collection, handling and transport to accurate results
- ▶ Explain the use and importance of internal and external quality control testing
- ▶ Discuss the use of proficiency testing as a monitor of test performance.

## WHO SHOULD ATTEND

This basic to intermediate level workshop is designed for personnel performing laboratory testing in a small hospital, clinic or physician's office and for anyone wishing to update their knowledge of quality assurance.

## AGENDA

<b>Registration</b>	<b>12:15</b>
12:30-2:30	QA Plan Laboratory Procedures Specimen Collection and Handling
2:30-2:40	Break
2:40-4:30	Quality Control Proficiency Testing Opportunities for Improvement

## SPEAKER

### Mary Parsaca, MT(ASCP), SLS(ASCP)

Ms. Parsaca is a registered Medical Technologist. Throughout her career Ms. Parsaca has held diverse technical, supervisory and managerial positions and served for many years as Quality Assurance Coordinator at various institutions. As the founder and owner of Quality Focus Laboratory and Safety Consulting, she works with medical and dental offices to ensure their compliance with labor and OSHA regulations. She presents seminars nationally on OSHA compliance and various topics in laboratory medicine.

Recently she traveled to Asmara, Eritrea, to establish a quality assurance program in the national reference laboratory. Her first experience as an educator came as a Peace Corps Volunteer in Kenya, East Africa, where she taught secondary school and basic laboratory skills.

She is a graduate of Michigan State University and the Washington Hospital Center School of Medical Technology in Washington, D.C. Mary was recently certified by ASCP as a specialist in Laboratory Safety.

## REGISTRATION INFORMATION

### Registration deadline:

Please fax or mail applications by December 5, 2001.

The application form may be downloaded at:

<http://www.nltm.org/registration.htm>

### Mail or Fax to:

National Laboratory Training Network

8100 Lowry Blvd.

Denver, Colorado 80230 FAX: 303-344-3008

### For more information call:

303-692-3283 or 800-536-6586

## COURSE FACILITATORS

Diane Luck, MHS, MT(ASCP)

CDC Training Advisor, NLTN

Karen Breckenridge, MBA, MT(ASCP)

APHL Regional Coordinator, NLTN

Prabha Acharya

State Training Coordinator

Arizona Department of Health Services

## MEETING LOCATIONS

December 12, 2001

Senora Quest Laboratories  
1255 W. Washington Street  
Tempe, Arizona 85281

December 13, 2001

Senora Quest Laboratories  
630 N. Alvernon Way  
Tucson, Arizona 85711

